

Toll Authority Updates as of 11/23/2020

Tolling agencies are beginning to resume normal operations however some walk-in customer service centers remain closed or are by appointment only.

State	Authority Status
California	
Bay Area Toll Authority	Express lane tolls on Bay Area freeways will resumed on June 1, 2020. Cash is not being collected at Bay Area bridges as of 3/21/20. This is to protect toll-paying customers and toll collectors from the risk of exposure to the coronavirus during the current public health emergency. You can use FasTrak to pay your toll. If you do not have FasTrak, you will receive a bill in the mail for just the amount of your toll. If you have FasTrak, this change does not apply to you.
The Toll Roads	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Los Angeles Metro Transit	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
The Orange County Transportation Authority	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
South Bay Expressway	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Colorado	
ExpressToll Way	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Northwest Parkway	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
E-Zpass Region	

	Cash toll lanes on the four Delaware River Port Authority (DRPA) bridges are
	now open. Toll collectors will wear face coverings and stand behind a
E-ZPass Delaware	protective plastic shield in the toll booth window for safety.
	All-Electronic Toll Road, no changes implemented to date. Violation notices
E-ZPass Maine	will be mailed to the registered address of the vehicle.
	In response to the COVID-19 pandemic, the Maryland Transportation
	Authority will no longer accept cash on its mainline ticket system. All tolls will
	be assessed electronically via E-Zpass. Additionally, a new Pay-By-Plate
	method that allows tolls to be automatically billed to credit cards at the same
E-ZPass Maryland	rate as cash toll rates for all facilities is coming in the future.
	All-Electronic Toll Road, no changes implemented to date. Violation notices
E-ZPass Massachusetts	will be mailed to the registered address of the vehicle.
	Cash tolls are open, no changes implemented to date. For drivers without a
	toll account, tolls can be paid online within 7 days of occurrence:
E-ZPass New Hampshire	https://www.ezpassnh.com/postpay-trip
	Cash toll collection has resumed on the New Jersey Turnpike and Garden
	State Parkway. The collectors will wear masks, gloves and plastic face shields
E-Zpass New Jersey	for safety.
	As of November 14 2020, the NY Thruway has permanently gone cashless.
	The Port Authority New York New Jersey (PANYNJ) announced the George
	Washington Bridge and Lincoln Tunnel, connecting New York and New
	Jersey, will again resume cash toll collection.
E-ZPass New York	The Holland Tunnel, however, will remain cashless.
	Cash tolls are open. Safety measures have been put in place to protect toll
E-ZPass Ohio	collectors and drivers.
	In response to the COVID-19 pandemic, the Pennsylvania Turnpike
	Commission (PTC) will no longer accept cash and credit cards on its mainline
	ticket system. All tolls will be assessed electronically via E-ZPass or the PA
	Turnpike TOLL BY PLATE program as vehicles travel at posted speed limits
E-ZPass Pennsylvania	through tolling points.

	Most cash tolls still remain open however, the Rhode Island Turnpike and Bridge Authority is announcing that due to reduced overnight traffic due to the effects of COVID-19, the toll booth cash collections on the Newport Pell Bridge going westbound will temporarily be suspended from 9 p.m. to 6 a.m., effective Thursday, March 26, until further notice.
E-ZPass Rhode Island	The westbound toll booth (heading toward Jamestown) will be open for cash collections during the day from 6 a.m. to 9 p.m. However, from 9 p.m. to 6 a.m., RITBA will close the toll booths and send all traffic through the open road tolling (ORT) lane. The tolls will be collected utilizing the existing open road tolling (ORT) technology.
E-ZPass Virginia	Cash tolls are open. Safety measures have been put in place to protect toll collectors and drivers.
E-ZPass West Virginia	Cash tolls are open, no changes implemented to date. For drivers without a toll account, tolls can be paid online within 15 days of occurrence: https://ezpasswv.com/UnpaidTollTripPayment.aspx
	As a precaution against the spread of the coronavirus, all toll collection is being handled via I-PASS, E-ZPass and the Tollway's online payment portal. In addition, our in-person Customer Service Centers and the Illinois Tollway Customer Call Center have closed until further notice.
I-PASS Illinois	During this time, existing violations have been placed on hold, and grace period tolling has been extended.
North Carolina QuickPass	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Indiana Toll Road	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
RiverLink - Kentucky / Indiana	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Florida	

Central Florida Expressway	
Authority (Formerly OOCEA -	
Orlando - Orange County	
Expressway Authority)	Cash toll collection resumed on June 1, 2020.
Leeway Toll Authority	Cash toll payments will be suspended on toll bridges beginning Wednesday, March 18 at 6am, until further notice. Motorists without a toll transponder will be billed for tolls via Toll-by-Plate; motorists will not be charged any service fee. FAQ's are available here: https://www.leewayinfo.com/lw_special.html
Florida Department of	All-Electronic Toll Road, no changes implemented to date. Violation notices
Transportation	will be mailed to the registered address of the vehicle.
Miami - Dade Expressway	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Tampa-Hillsborough	All-Electronic Toll Road, no changes implemented to date. Violation notices
Expressway Authority	will be mailed to the registered address of the vehicle.
Georgia	
State Road and Transit Authority	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Kansas	
Kansas Turnpike Authority	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Oklahoma	
Oklahoma turnpike Authority	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Texas	
Harris County Toll Road Authority (HCTRA) Houston, Texas	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
North Texas Tollway Authority	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.

Texas Department of	
Transportation - Turnpike	All-Electronic Toll Road, no changes implemented to date. Violation notices
Authority Division	will be mailed to the registered address of the vehicle.
Central Texas Mobility Authority	All-Electronic Toll Road, no changes implemented to date. Violation notices
	will be mailed to the registered address of the vehicle.
Washington	
Washington Department of	All-Electronic Toll Road, no changes implemented to date. Violation notices
Transportation	will be mailed to the registered address of the vehicle.
Puerto Rico	
Auto Evergos	All-Electronic Toll Road, no changes implemented to date. Carretera de Peaje
Auto Expreso	Totalmente Electrónica, sin cambios implementados hasta la fecha.
Canada	
	Beginning March 25, 407ETR will temporarily suspend interest charges on unpaid balances owed. The Government of Ontario will apply the same for the Provincially-owned Highways 407, 412 and 418. Collection efforts on overdue balances will be paused, as well as the issuing of new notices of plate denial. À compter du 25 mars, 407ETR suspendra temporairement les intérêts sur les soldes exigibles. Le gouvernement de l'Ontario appliquera la même mesure pour les autoroutes 407, 412 et 418 appartenant à la province. Les efforts de recouvrement des soldes en souffrance seront interrompus, de même que l'émission de nouveaux avis de refus de renouvellement ou d'attribution de
407ETR	plaques d'immatriculation en raison de péages et frais connexes impayés.