

Toll Authority Updates as of 11/16/2020	
Tolling agencies are beginning to resume normal operations however some walk-in customer service centers remain closed or are by appointment only.	
State	Authority Status
California	
Bay Area Toll Authority	Express lane tolls on Bay Area freeways will resumed on June 1, 2020. Cash is not being collected at Bay Area bridges as of 3/21/20. This is to protect toll-paying customers and toll collectors from the risk of exposure to the coronavirus during the current public health emergency. You can use FasTrak to pay your toll. If you do not have FasTrak, you will receive a bill in the mail for just the amount of your toll. If you have FasTrak, this change does not apply to you.
The Toll Roads	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Los Angeles Metro Transit	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
The Orange County Transportation Authority	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
South Bay Expressway	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Colorado	
ExpressToll Way	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Northwest Parkway	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
E-Zpass Region	

E-ZPass Delaware	Cash toll lanes on the four Delaware River Port Authority (DRPA) bridges are now open. Toll collectors will wear face coverings and stand behind a protective plastic shield in the toll booth window for safety.
E-ZPass Maine	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
E-ZPass Maryland	In response to the COVID-19 pandemic, the Maryland Transportation Authority will no longer accept cash on its mainline ticket system. All tolls will be assessed electronically via E-Zpass. Additionally, a new Pay-By-Plate method that allows tolls to be automatically billed to credit cards at the same rate as cash toll rates for all facilities is coming in the future.
E-ZPass Massachusetts	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
E-ZPass New Hampshire	Cash tolls are open, no changes implemented to date. For drivers without a toll account, tolls can be paid online within 7 days of occurrence: https://www.ezpassnh.com/postpay-trip
E-Zpass New Jersey	Cash toll collection has resumed on the New Jersey Turnpike and Garden State Parkway. The collectors will wear masks, gloves and plastic face shields for safety.
E-ZPass New York	As of November 14 2020, the NY Thruway has permanently gone cashless.
E-ZPass Ohio	Cash tolls are open. Safety measures have been put in place to protect toll collectors and drivers.
E-ZPass Pennsylvania	In response to the COVID-19 pandemic, the Pennsylvania Turnpike Commission (PTC) will no longer accept cash and credit cards on its mainline ticket system. All tolls will be assessed electronically via E-ZPass or the PA Turnpike TOLL BY PLATE program as vehicles travel at posted speed limits through tolling points.

E-ZPass Rhode Island	<p>Most cash tolls still remain open however, the Rhode Island Turnpike and Bridge Authority is announcing that due to reduced overnight traffic due to the effects of COVID-19, the toll booth cash collections on the Newport Pell Bridge going westbound will temporarily be suspended from 9 p.m. to 6 a.m., effective Thursday, March 26, until further notice.</p> <p>The westbound toll booth (heading toward Jamestown) will be open for cash collections during the day from 6 a.m. to 9 p.m. However, from 9 p.m. to 6 a.m., RITBA will close the toll booths and send all traffic through the open road tolling (ORT) lane. The tolls will be collected utilizing the existing open road tolling (ORT) technology.</p>
E-ZPass Virginia	Cash tolls are open. Safety measures have been put in place to protect toll collectors and drivers.
E-ZPass West Virginia	Cash tolls are open, no changes implemented to date. For drivers without a toll account, tolls can be paid online within 15 days of occurrence: https://ezpasswv.com/UnpaidTollTripPayment.aspx
I-PASS Illinois	<p>As a precaution against the spread of the coronavirus, all toll collection is being handled via I-PASS, E-ZPass and the Tollway's online payment portal. In addition, our in-person Customer Service Centers and the Illinois Tollway Customer Call Center have closed until further notice.</p> <p>During this time, existing violations have been placed on hold, and grace period tolling has been extended.</p>
North Carolina QuickPass	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Indiana Toll Road	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
RiverLink - Kentucky / Indiana	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Florida	

Central Florida Expressway Authority (Formerly OOCEA - Orlando - Orange County Expressway Authority)	Cash toll collection resumed on June 1, 2020.
Leeway Toll Authority	Cash toll payments will be suspended on toll bridges beginning Wednesday, March 18 at 6am, until further notice. Motorists without a toll transponder will be billed for tolls via Toll-by-Plate; motorists will not be charged any service fee. FAQ's are available here: https://www.leewayinfo.com/lw_special.html
Florida Department of Transportation	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Miami - Dade Expressway	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Tampa-Hillsborough Expressway Authority	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Georgia	
State Road and Transit Authority	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Kansas	
Kansas Turnpike Authority	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Oklahoma	
Oklahoma turnpike Authority	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Texas	
Harris County Toll Road Authority (HCTRA) Houston, Texas	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
North Texas Tollway Authority	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.

Texas Department of Transportation - Turnpike Authority Division	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Central Texas Mobility Authority	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Washington	
Washington Department of Transportation	All-Electronic Toll Road, no changes implemented to date. Violation notices will be mailed to the registered address of the vehicle.
Puerto Rico	
Auto Expreso	All-Electronic Toll Road, no changes implemented to date. Carretera de Peaje Totalmente Electrónica, sin cambios implementados hasta la fecha.
Canada	
407ETR	Beginning March 25, 407ETR will temporarily suspend interest charges on unpaid balances owed. The Government of Ontario will apply the same for the Provincially-owned Highways 407, 412 and 418. Collection efforts on overdue balances will be paused, as well as the issuing of new notices of plate denial. À compter du 25 mars, 407ETR suspendra temporairement les intérêts sur les soldes exigibles. Le gouvernement de l'Ontario appliquera la même mesure pour les autoroutes 407, 412 et 418 appartenant à la province. Les efforts de recouvrement des soldes en souffrance seront interrompus, de même que l'émission de nouveaux avis de refus de renouvellement ou d'attribution de plaques d'immatriculation en raison de péages et frais connexes impayés.