

Wheels Driver Tax Compliance program saves client time

THE CHALLENGE

One Wheels client, a leading consumer products company, was managing a driver tax compliance program internally through its payroll department. Each year the payroll department would contact the fleet department to gather the information it needed on the fleet of more than 1,500 drivers—including names, addresses, employment dates, vehicle acquisition dates, dates in service and more. Though the fleet department had access to all the accurate information in FleetView™, Wheels online database, there was still a lot of unnecessary back-and-forth between various members of the fleet and payroll departments to ensure that they were adhering to internal procedures.

Once payroll finally confirmed that everything was in order, the staff would start contacting the drivers through a survey software program. After all necessary data was received, it was merged into a master file and sent off for final processing.

The problem was that the response rate from the drivers was often very low, so the payroll department would have to contact each delinquent driver's manager to track down the necessary information. In addition, when questions arose regarding compliance or procedural issues, the payroll department didn't have a dedicated contact who could answer them. The client attempted some internal measures to correct the inefficient process, but because tax season only came around once a year, it was not consistently addressed within the organization. It seemed that driver tax compliance management was going to be a huge administrative burden year after year for the client.

Fleet Size:	1,500 Vehicles
Vehicle Type:	Sedans, Light-Duty Trucks, Vans
Industry:	Consumer Products

THE SOLUTION

After completing the daunting tax compliance process on its own for a couple of years, the company's fleet and payroll staffs both decided it would be best to learn what Wheels had to offer. We presented the Wheels Driver Tax Compliance program to the client and enrolled them in the program within a few weeks. Wheels provided the client's payroll contacts a simple method of gathering the correct information, and developed a tangible timeline to proactively push the necessary reports to the client's appointed contacts. Through DriverView™ and FleetView's comprehensive reporting tools, the client and its drivers could easily enter and account for taxable benefit information. In addition, an expert Wheels contact was available to quickly answer any questions that arose.

THE RESULTS

The following year the client was able to rely on Wheels to handle virtually all aspects of the tax compliance process that had been such a challenge for its internal staff. The fleet department was able to step away from the process altogether. Wheels Driver Tax Compliance program resulted in a higher, more accurate rate of response from drivers as well as a much more efficient process for gathering, verifying and reporting driver tax data—a huge administrative relief for the client's fleet and payroll staffs.

ABOUT WHEELS, INC.

Wheels, Inc. (wheels.com), which pioneered the concept of auto leasing in 1939, provides a full range of specialized services to help organizations manage their vehicle fleets. Wheels manages more than 300,000 vehicles. At near \$2 billion, its holding company Frank Consolidated Enterprises currently ranks as one of the largest private companies in North America. For additional information, please contact info@wheels.com.

All data analyzed and provided by Wheels, Inc.