



COMBATTING FUEL FRAUD

Fuel fraud manifests in many forms - stolen credit card data, skimming devices on fuel pumps and data breaches, but best practices can help prevent it.

Keep pins secure

Do not keep your pin and your card together – instead memorize the number. Additionally, do not give your pin to anyone else.

Use fuel pumps in safe places

Avoid pumps that are out of sight of the clerk or far away from the building as those are more likely to have skimmers on them. Additionally, look for stickers or other signs that the pumps are regularly inspected.

Look and feel for skimming devices

Take a good look at the keyboard, card reader and seal before putting your card in. To place a skimmer inside a fuel pump, fraudsters must open the fuel dispenser door to insert the skimmer. If it's hard to put your card in or something just doesn't feel right, move on.

Pay inside, rather than at the pump

There is less chance a fraudster placed a card skimmer on the payment terminal in front of the clerk inside the fuel station.

Report at-risk cards or pins

If a PIN or fuel card is compromised for any reason, lost or stolen, cancel it immediately.